



**Failure of: Go Travel Limited- ATOL 6928**

Trading as CoachHolidays.com, Cultural Breaks, Go Active Travel, Go Travel, gotravel.uk.com, lates.co.uk, Sporting Flights and Tour & Explore and under website [www.gotravel.uk.com](http://www.gotravel.uk.com).

Date of Failure – 09/10/2020

Go Travel Limited has ceased operating. It was licensed under the Air Travel Organisers' Licensing (ATOL) scheme managed by the Civil Aviation Authority (CAA).

If you booked a flight inclusive booking with Go Travel Limited or received a document entitling you to a rebooking, or a refund at a later date, because your original flight inclusive booking was cancelled by Go Travel Limited as a consequence of the Covid-19 pandemic from you must claim a refund of the credit card payments you made directly to Go Travel Limited from your card issuer(s). You can claim the payments you made by other means e.g. by cash, bank transfers or debit card from the CAA under the ATOL scheme.

The above is in accordance with the Air Travel Trust's Payment Policy which is available to read in full on the ATOL website and the ATT's agreement with the credit card acquirer for Go Travel Limited

ATOL Crisis Management