

# Pack peace of mind



## Guaranteed protection for your holiday

**We all love a good deal on a holiday, especially when you've got a family to pay for. But, did you know that if your travel company isn't ATOL protected, you could lose money or be stranded abroad if it goes under.**

**That's where ATOL comes in...**

### What is ATOL?

ATOL stands for Air Travel Organiser's Licence. It is a national scheme operated by the Civil Aviation Authority (CAA), and it protects you when you book an air holiday with a travel company in the UK. ATOL protects around 20 million holidaymakers and travellers every year.

### How does it work?

Choosing an ATOL protected travel company means it's been checked out by the CAA, so if the company does go under, you're in safe hands.

- If you're on holiday, ATOL will make sure you can finish your break and get home as planned.
- If you haven't yet travelled, ATOL will make sure you can get a full refund for the holiday - and in some cases you may be able to continue your holiday as planned.

## ATOL has it covered

Check for ATOL protection before you book. ATOL covers the following trips:

- flight-inclusive packages with a tour operator, either directly or through a travel agent
- flights and accommodation and/or car hire booked at the same time or on the next day with a travel company
- flights booked with a travel company and you don't get a valid airline ticket straightaway.

## It's easy to check you're protected

### Before you book:

Look for the ATOL logo in brochures, advertisements and on websites; each ATOL protected travel company has a unique ATOL number.

Or, visit the ATOL website to check the travel company and its ATOL number:

**[www.packpeaceofmind.co.uk](http://www.packpeaceofmind.co.uk)**

If you book with a travel company, they will tell you about your ATOL protection. If in doubt, speak to the travel company or check with ATOL.

Visit our website at: **[www.packpeaceofmind.co.uk](http://www.packpeaceofmind.co.uk)** or call **020 7453 6700**

### When you book:

Whether you book direct or with a travel agent, you must be issued with an ATOL certificate as soon as you make any payment for an ATOL protected trip.

## Holiday Checklist

- Check your air holiday company's ATOL protected before you book.
- ATOL protected? Go ahead and book!
- You should get your ATOL certificate as soon as you book.
- Keep your certificate handy just in case.

## What's an ATOL certificate?

Your ATOL certificate is proof that the holiday or flight you have booked is protected by ATOL.

It tells you what protection you have and what to do if your travel company goes under.

Go to our website to find out more and see what ATOL certificates look like.

**Keep your ATOL certificate somewhere safe and make sure you keep it handy on holiday.**



## ATOL doesn't cover all holidays

You won't be ATOL protected if you book:

- just a flight with a travel company and get your airline tickets straightaway
- just accommodation or car hire
- or a holiday with no flights.

Remember, not all air holidays sold in the UK are ATOL protected.

## If in doubt, check it out!

For further information, to check an ATOL or just to contact us about something, visit our website at:

**[www.packpeaceofmind.co.uk](http://www.packpeaceofmind.co.uk)**